

ENVIRONMENTAL COMPLIANCE APPROVAL

NUMBER A-500-4333925242

Version: 1.0

Issue Date: April 3, 2026

Pursuant to section 20.3 of the *Environmental Protection Act*, Revised Statutes of Ontario (R.S.O.) 1990, c. E. 19 and subject to all other applicable Acts or regulations this Environmental Compliance Approval is issued to:

GREENFLOW ENVIRONMENTAL SERVICES INC.

4151 MORRIS DRIVE DRIVE ,UNIT 2-6
BURLINGTON ONTARIO
L7L 5L5

For the following site:

330, 332 and 340 Lake Avenue North
City of Hamilton, ON
Canada

Upon issuance of the environmental compliance approval, I hereby revoke Approval No(s) 6335-6FBNK7, issued on January 30, 2021.

You have applied under section 20.2 of Part II.1 of the *Environmental Protection Act*, R.S.O. 1990, c. E. 19 (*Environmental Protection Act*) for approval of:

the establishment and operation of a 0.715 hectares Waste Disposal Site (Processing) to be used for the transfer, storage, and processing of the following types of waste:

- Solid, non-hazardous waste from industrial, commercial and institutional sources
- Hazardous wastes and/or liquid industrial wastes

Note: Use of the site for any other type of waste is not approved under this environmental compliance approval, and requires obtaining a separate approval amending this environmental compliance approval.

DEFINITIONS

For the purpose of this environmental compliance approval, the following definitions apply:

1. "Approval" means this entire provisional Environmental Compliance Approval document, issued in accordance with Part II.1 of the EPA, and includes any schedules to it, the application and the supporting documentation listed in Schedule "1", as amended from time to time;
2. "Biomedical Waste" means Biomedical Waste as defined in Guideline C-4 as amended excluding the waste types listed in Section 5.1 of Guideline C-4;
3. "Depot" means a pharmacy, licensed by the Province of Ontario, that has entered into a valid agreement with the Owner, at which Public Waste is initially collected from customers, and is packaged in packaging/containers as appropriate to the conditions of this Approval;
4. "Director" means any Ministry employee appointed in writing by the Minister pursuant to section 5 of the EPA as a Director for the purposes of Part V of the EPA;
5. "District Manager" means the District Manager of the local district office of the Ministry in which the Site is geographically located;
6. "Ecosteryl Unit" means AMB- Serial 75 Ecosteryl Microwave unit used for the sterilization of Biomedical Waste;
7. "EPA" means *Environmental Protection Act*, R.S.O. 1990, c. E. 19, as amended from time to time;
8. "Guideline C-4" means the Ministry document entitled "Guideline C-4: The Management of Biomedical Waste in Ontario" dated April 1994, as amended from time to time;
9. "Guideline C-17" means the Ministry document entitled "Guideline C-17: Non-Incineration Technologies for Treatment of Biomedical Waste" dated October 2002, as amended from time to time;
10. "International Waste" means aircraft garbage, forfeited materials, manure and ship's refuse as defined in the International Waste Directive of the Canadian Food Inspection Agency, as amended from time to time.
11. "International Waste Directive" means the document titled International Waste Directive dated October 15, 2012 as amended from time to time, available on the official website of the Government of Canada;
12. "Maratek SSC-125" means a batch solvent distillation unit used for the recovery of spent flammable solvents;
13. "Maxcrete Mixer" means an industrial mixing unit used for the blending of industrial liquid

waste streams;

14. "Ministry" means the Ontario Ministry of the Environment, Conservation and Parks;
15. "Operator" means any person, other than the Owner's employees, authorized by the Owner as having the charge, management or control of any aspect of the Site;
16. "Owner" means any person that is responsible for the establishment or operation of the Site being approved by this Approval, and includes Greenflow Environmental Services Inc., its successors and assigns;
17. "OWRA" means the *Ontario Water Resources Act*, R.S.O. 1990, c. O-40, as amended from time to time;
18. "PA" means the *Pesticides Act*, R.S.O. 1990, c. P-11, as amended from time to time;
19. "pHASE pH30" means a pH adjustment system used for the neutralization of corrosive liquids;
20. "Provincial Officer" means any person designated in writing by the Minister as a provincial officer pursuant to section 5 of the OWRA or section 5 of the EPA or section 17 of PA;
21. "Public Waste" means only pharmaceuticals and sharps (Waste Class Nos. 261 and 312 as described in the "New Ontario Waste Classes" January, 1986) which are generated by the public and not by institutional or commercial wastes generators;
22. "Reg. 347" means Regulation 347, R.R.O. 1990, made under the EPA, as amended from time to time;
23. "Sharps Waste" is as defined in Guideline C-4;
24. "Site" means the entire waste disposal site, located at 330, 332 and 340 Lake Avenue North, City of Hamilton, ON, approved by this Approval;
25. "Trained personnel" means knowledgeable in the following through instruction and/or practice:
 - a. relevant waste management legislation, regulations and guidelines including, but not limited to the Ministry's "Guidelines for Environmental Protection Measures at Chemical and Waste Storage Facilities", dated May 2007 as amended from time to time;
 - b. major environmental concerns pertaining to wastes approved to be handled under this Approval;
 - c. occupational health and safety concerns pertaining to the processes and wastes to be handled;
 - d. management procedures including the use and operation of equipment for the processes and wastes to be handled;

- e. emergency response procedures;
- f. specific written procedures for the control of nuisance conditions;
- g. specific written procedures for refusal of unacceptable waste loads;
- h. the requirements of this Approval.

TERMS AND CONDITIONS

You are hereby notified that this environmental compliance approval is issued to you subject to the terms and conditions outlined below:

A. GENERAL

1. Compliance

1. The Owner and Operator shall ensure compliance with all the conditions of this Approval and shall ensure that any person authorized to carry out work on or operate any aspect of the Site is notified of this Approval and the conditions herein and shall take all reasonable measures to ensure any such person complies with the same.
2. Any person authorized to carry out work on or operate any aspect of the Site shall comply with the conditions of this Approval.
3. The Site shall be operated and maintained at all times including management and disposal of all waste in accordance with the EPA, Reg. 347 and the conditions of this Approval. At no time shall the discharge of a contaminant that causes or is likely to cause an adverse effect be permitted.

2. In Accordance

1. Except as otherwise provided by this Approval, the Site shall be designed, developed, built, operated and maintained in accordance with the most recent application for this Approval and the supporting documentation listed in Schedule "1".
2. Construction and installation of the aspects of the Site described in the most recent application for this Approval must be completed within 5 years of the later of:
 - a. the date this Approval is issued; or
 - b. if there is a hearing or other litigation in respect of the issuance of this Approval, the date that this hearing or litigation is disposed of, including all appeals.

3. This Approval ceases to apply in respect of the aspects of the Site noted above that have not been constructed or installed before the later of the dates identified in condition A2.2. above

3. Interpretations

1. Where there is a conflict between a provision of any document, including the application, referred to in this Approval, and the conditions of this Approval, the conditions in this Approval shall take precedence.
2. Where there is a conflict between the application and a provision in any documents listed in Schedule "1", the application shall take precedence, unless it is clear that the purpose of the document was to amend the application and that the Ministry approved the amendment.
3. Where there is a conflict between any two documents listed in Schedule "1", other than the application, the document bearing the most recent date shall take precedence.
4. The requirements of this Approval are severable. If any requirement of this Approval, or the application of any requirement of this Approval to any circumstance, is held invalid or unenforceable, the application of such requirement to other circumstances and the remainder of this Approval shall not be affected thereby.

4. Other Legal Obligations

1. The issuance of, and compliance with the conditions of, this Approval does not:
 - a. relieve any person of any obligation to comply with any provision of any applicable statute, regulation or other legal requirement; or
 - b. limit in any way the authority of the Ministry to require certain steps be taken or to require the Owner and Operator to furnish any further information related to compliance with this Approval.

5. Adverse Effect

1. The Owner and Operator shall take steps to minimize and ameliorate any adverse effect (as defined in the EPA) or impairment of water quality resulting from operations at the Site, including such accelerated or additional monitoring as may be necessary to determine the nature and extent of the effect or impairment.
2. Despite an Owner, Operator or any other person fulfilling any obligations imposed by this Approval the person remains responsible for any contravention of any other condition of this Approval or any applicable statute, regulation, or other legal requirement resulting from any act or omission that caused the

adverse effect (as defined in the EPA) or impairment of water quality.

6. Change of Owner

1. The Owner shall notify the Director, in writing, and forward a copy of the notification to the District Manager, within 30 days of the occurrence of any changes in the following information:
 - a. a. the ownership of the Site;
 - b. b. the Operator of the Site;
 - c. c. the address of the Owner or Operator;
 - d. the partners, where the Owner or Operator is or at any time becomes a partnership and a copy of the most recent declaration filed under the *Business Names Act*, R. S. O. 1990, c. B.17, shall be included in the notification.
2. No portion of this Site shall be transferred or encumbered prior to or after closing of the Site unless the Director is notified in advance and sufficient financial assurance is deposited with the Ministry to ensure that these conditions will be carried out. In the event of any change in Ownership of the works, other than change to a successor municipality, the Owner shall notify the successor of and provide the successor with a copy of this Approval, and the Owner shall provide a copy of the notification to the District Manager and the Director.

7. Inspections

1. No person shall hinder or obstruct a Provincial Officer in the performance of their duties, including any and all inspections authorized by the OWRA, the EPA or the PA of any place to which this Approval relates, and without limiting the foregoing to:
 - a. enter upon the premises where the Site is located, or the location where the records required by the conditions of this Approval are kept;
 - b. have access to, inspect, and copy any records required by the conditions of this Approval;
 - c. inspect the practices, procedures, or operations required by the terms and conditions of this Approval; and
 - d. sample and monitor for the purposes of assessing compliance with the conditions of this Approval or the EPA, the OWRA or the PA.

8. Information and Record Retention

1. Any information requested by the Ministry concerning the Site and its operation under this Approval, including, but not limited to, any records required to be kept by this Approval, shall be provided in a timely manner to the Ministry, upon request. Records shall be retained for 2 years unless otherwise authorized in writing by the Director.
2. The receipt of any information by the Ministry or the failure of the Ministry to prosecute any person or to require any person to take any action, under this Approval or under any statute, regulation or other legal requirement, in relation to the information, shall not be construed as:
 - a. an approval, waiver, or justification by the Ministry of any act or omission of any person that contravenes any term or condition of this Approval or any statute, regulation or other legal requirement; or
 - b. acceptance by the Ministry of the information's completeness or accuracy.
3. The Owner shall ensure that a copy of this Approval, in its entirety and including documentation listed in Schedule "1", are retained at the Site at all times.
4. Any information related to this Approval and contained in Ministry files may be made available to the public in accordance with the provisions of the *Freedom of Information and Protection of Privacy Act*, RSO 1990, CF-31.

9. Financial Assurance

1. Within 20 days of issuance of the Approval, the Owner shall submit additional financial assurance, as defined in Section 131 of the EPA, with the Director in the amount of \$63,564 to a total of \$117,964. This financial assurance shall be in a form and amount acceptable to the Director and shall provide sufficient funds to pay for compliance with and performance of any action specified in this Approval, including Site clean-up, monitoring and the disposal of all quantities of waste on-site, closure and post-closure care of the Site and contingency plans for the Site.
2. The amount of financial assurance is subject to review at any time by the Director and may be amended at his/her discretion. If any financial assurance is scheduled to expire or notice is received, indicating financial assurance will not be renewed, and satisfactory methods have not been made to replace the financial assurance at least 60 days before the financial assurance terminates, the financial assurance shall forthwith be replaced by cash.
3. Commencing on March 1, 2031, and every 5 years thereafter, the Owner shall provide to the Director a re-evaluation of the amount of the financial assurance required to facilitate the actions described under Condition A.9.1 above.

Additional financial assurance, if required, must be submitted to the Director within 20 days of written acceptance of the re-evaluation by the Director.

B. OPERATIONS

1. Hours of Operation

1. The approved hours of operation for this Site are as follows:
 - a. Waste may be received at and shipped from the Site between the hours of 7:00am and 9:00pm, Monday to Saturday, unless otherwise restricted by municipal by-laws and;
 - b. Indoor Waste processing may take place 24 hours per day, seven (7) days per week, unless otherwise restricted by municipal by-laws.
2. Notwithstanding Condition B1.1 above, waste generated through emergency clean-up activities, including waste resulting from the clean-up of natural disasters, spills or accidents, may be received at the Site 24 hours per day, 7 days per week, unless otherwise restricted by municipal by-laws.
3. The operating hours can be changed after receiving approval from the District Manager.

2. Service Area

1. No waste other than waste generated in Canada, United States of America and Mexico shall be accepted at the Site.
2. Despite Condition B2.1 above, the Site shall accept International Waste that may have originated outside of Canada, United States of America and Mexico.

3. Waste Types

1. No wastes other than the following shall be accepted at the Site:
 - a. Solid, non-hazardous waste from commercial and industrial sources;
 - b. hazardous wastes and/or liquid industrial wastes limited to Waste Classes 111 to 114 inclusive, 121, 122, 123, 131 to 135 inclusive, 141 to 150 inclusive, 211, 212, 213, 221, 222, 231, 232, 233, 241, 251 to 254 inclusive, 261 to 270 inclusive, 281, 282, 312 and 331 as described in the Ministry's "New Ontario Waste Classes" document dated January 1986;
 - c. Biomedical Waste; and
 - d. Public Waste.

4. Storage and Receiving Limits

1. The amount of waste received at the Site per day shall not exceed 500 tonnes,

subject to the following:

- a. For wastes received on a volumetric basis, 1 cubic metre of waste shall be considered equal to 1 tonne.
 - b. The amount of Biomedical Waste received at the Site on any one day shall not exceed 100 tonnes.
 - c. The amount of hazardous waste received at the Site on any one day shall not exceed 100 tonnes.
2. The amount of waste stored at the Site at any one time shall not exceed 500 tonnes; subject to the following:
- a. For wastes received on a volumetric basis, 1 cubic metre of waste shall be considered equal to 1 tonne.
 - b. The following limits apply to the storage of waste
 - i. the amount of hazardous waste stored at the Site at any one time shall not exceed 100 tonnes;
 - ii. the amount of Biomedical Waste stored at the Site at any one time shall not exceed 100 tonnes;
 - iii. liquid waste shall not be stored in any container larger than 30,000 litres;
 - iv. the amount of liquid waste stored at the Site at any one time shall not exceed the amount for which adequate secondary containment preventing potential spills has been provided in accordance with Ministry publication "Guidelines for Environmental Protection Measures at Chemical and Waste Storage Facilities" dated May 2007.
3. If for any reason waste cannot be transferred from the Site, the Site must cease accepting waste.
4. All loading and unloading of waste shipments, storage of waste and vehicle disinfection shall be conducted indoors at all times.

5. Waste Receiving

1. The Owner shall ensure that Trained personnel are available at all times during the hours of operation of this Site. No loading, unloading or bulking of waste material shall occur unless trained personnel supervises the loading, unloading or bulking operation.
2. All incoming and outgoing wastes shall be inspected by Trained personnel as detailed in the application and supporting documentation in Schedule"1" of this

Approval, prior to being received, processed, transferred and shipped to ensure wastes are being managed and disposed of in accordance with the EPA and Reg. 347 and to ensure that only acceptable wastes are permitted onto the Site.

3. In the event that an incoming load of waste is refused, a record shall be made in the daily log book of the reason the waste was refused and the origin of the waste, if known.

6. Waste Processing

1. Waste processing at the Site is limited to the following:
 - a. the receipt, storage and transfer of waste;
 - b. the bulking of subject wastes, subject to the following restrictions:
 - i. wastes that have different Waste Class Nos. shall not be bulked together;
 - ii. incompatible wastes that have the same Waste Class No. shall not be bulked together; and
 - iii. bulking shall not be carried out if the bulking of wastes would result in the evolution of gas, the formation of a solid precipitate or any other indicators of chemical change;
 - c. the crushing of fluorescent bulbs;
 - d. the hand-sorting of the following materials:
 - i. waste electrical and electronic equipment as defined in Reg. 347;
 - ii. recyclable materials including metal, cardboard and plastics;
 - iii. printer cartridges;
 - iv. batteries;
 - v. lab waste containing pharmaceutical waste for sorting into hazardous and non-hazardous components.;
 - e. following processes as described in Items in Schedule "1" and in accordance with the conditions of this Approval;
 - i. processing of Biomedical Waste using the Ecosteryl Unit;
 - ii. solidification of non-hazardous liquid industrial wastes using a Maxcrete Mixer and engineered solidification pit;
 - iii. solvent distillation and recovery using the Maratek SSC-125 solvent

recycling system or equivalent;

- iv. fuel blending of compatible liquid wastes in blending/storage tanks, or equivalent;
- v. pH adjustment and neutralization of corrosive liquid wastes using the pHASE pH30 automated neutralization system, or equivalent;
- vi. wastewater equalization and pre-treatment using equalization tanks, including chemical addition for pH adjustment, flocculation, and settling prior to discharge to the municipal sanitary sewer in compliance with municipal By-laws and any applicable sewer discharge permit conditions, or for off-site treatment or disposal at a licensed facility where sanitary sewer discharge is not appropriate; and
- vii. Shredding/de-packaging of spent consumer subject wastes.

- 2. The Owner shall ensure that all liquid waste is stored and handled in accordance with Ministry publication "Guidelines for Environmental Protection Measures at Chemical and Waste Storage Facilities", dated May 2007, and that all Biomedical Waste is handled in accordance with Guideline C-4.
- 3. Any waste that is considered International Waste shall be handled in accordance with the International Waste Directive of the Canadian Food Inspection Agency, as amended from time to time.

7. Processing of Biomedical Waste

- 1. No waste other than Biomedical Waste, excluding wastes described in Section 5.1 of Guideline C-4, shall be processed in the Ecosteryl Unit described in Items listed in Schedule "1".
- 2. Commission testing of the Ecosteryl Unit shall be carried out in accordance with the Ministry's Guideline C-17 and Items listed in Schedule "1". If the commission testing indicates a failure to process the waste in accordance with Guideline C-17, the District Manager shall be notified forthwith, and corrective action taken as necessary. No further waste shall be processed in the Ecosteryl Unit after a failure to process except in accordance with written instructions from the District Manager.
- 3. Within fifteen (15) days of successful completion of the commission testing, the Owner shall provide a written report to the District Manager which summarizes the results of the testing. The report shall include the following as a minimum:
 - a. the sources and amounts of wastes processed and tested;

- b. the number of batches processed;
 - c. the operating parameters for each batch processed (temperature, time, etc.);
 - d. the details of the testing methodology;
 - e. results of all testing;
 - f. analysis of the test results and confirmation that the required disinfection of the waste has been achieved; a report from the third party expert in microbiology that confirms successful operation of the Ecosteryl Unit during commission testing; and
 - g. a report from a third party expert representing the original equipment manufacturer that the Ecosteryl Unit is operating as per design specifications.
4. Verification testing of the Ecosteryl Unit shall be carried out in accordance with Ministry's Guideline C-17 and Items listed in Schedule "1" on an ongoing basis once the commission testing noted above has been completed. If the verification testing indicates a failure to process the waste in accordance with Guideline C-17, the District Manager shall be notified forthwith, and corrective action taken as necessary. No further waste shall be processed in the Ecosteryl Unit after a failure to process except in accordance with written instructions from the District Manager.
5. The Owner shall record the following information for each batch of waste processed in the Ecosteryl Unit:
- a. the date and start time of processing;
 - b. the total weight of the batch;
 - c. a description of the contents of the batch;
 - d. the name of the original generator of the waste;
 - e. the date and end time of processing;
 - f. the results of all verification testing carried out on that batch.
6. All waste to be treated in the Ecosteryl Unit shall be handled and stored in accordance with the Guideline C-4 while awaiting processing, with all waste requiring refrigeration being stored in the walk-in cooler while awaiting processing.

7. All waste to be treated in the Ecosteryl Unit shall be processed within ninety-six (96) hours of receipt or removed from the Site for disposal within seven (7) days of receipt.
8. All waste that has been queued for processing but has not been processed by the end of that operating day shall be moved to the the walk-in cooler for overnight storage.
9. Processed waste shall be characterized in accordance with Reg. 347, with records of the waste characterization to be made available for inspection by a Provincial Officer upon request.
10. Processed waste shall be stored separately from all other waste on-site, and shall be transferred from the Site for final disposal as soon as practicable after processing. Storage time of processed waste shall not exceed 2 weeks.

8. Storage and handling of Biomedical Waste

1. Sharps Waste shall not be stored at the Site for more than 90 days from the date of receipt.
2. Biomedical Waste containers which are improperly labelled, packaged, identified, or contain any waste other than the Biomedical Waste indicated shall be either returned to the generator; or disposed of at an approved facility using an approved hauler, within 24 hours of receipt.
3. Any Biomedical Waste containers on-site discovered to be improperly labelled, packaged, identified, or contain any waste other than the Biomedical Waste indicated shall be immediately disposed of at an approved facility using an approved hauler.
4. The Owner shall ensure that all wastes transported to and from the Site shall be managed in accordance with the EPA and Reg. 347 as amended from time to time.
5. All Biomedical Waste shall be handled and stored in accordance with the ministry's Guideline C-4, and in accordance with the following:
 - a. all Biomedical Waste shall be kept in the walk-in cooler unless it has been queued for processing or for removal from the site on that operating day;
 - b. the walk-in cooler shall be maintained at a temperature not greater than 4 degrees Celsius at all times, and shall be kept locked except when authorized personnel are present at the Site;
 - c. the facility shall be clearly marked as being a Biomedical Waste storage area with a sign that is no smaller than twenty (20) centimetres by twenty (20) centimetres, which states "Biomedical Waste storage area" and "site

d'entroposage des déchets biomédicaux", and which clearly displays the universal biohazard symbol from Appendix 2 of Guideline C-4;

- d. all Biomedical Waste containers being transported off the Site shall be:
 - i. labelled and colour-coded as specified in Section 4 of Guideline C-4; and
 - ii. sealed in either a leakproof disposable container which will be fed into an incinerator or autoclave, or a leakproof reusable container which will be disinfected prior to being reused, as specified in Section 4 of Guideline C-4;
- e. Biomedical Waste shall only be transported to a facility for which an Environmental Compliance Approval has been issued authorizing the acceptance of that waste.

9. Registration and Manifesting

1. The Owner shall be exempt from the generator registration and manifesting requirements in Reg. 347 when transporting Public Waste from Depots to this Site, provided:
 - a. only Public Waste from Depots is collected and transported pursuant to this condition;
 - b. the waste is transported only by the Owner;
 - c. the packaging/container is capable of withstanding the weight of the waste without tearing, cracking or breaking;
 - d. the packaging is labelled with the appropriate biomedical or pharmaceutical symbol and is not leaking or damaged in any way; and
 - e. the documentation required in Condition B9.3 below is completed.
2. For clarity, the exemption noted in Condition B9.1 above only applies to the transportation of Public Waste to this Site. Waste loads subsequently transferred from this Site shall be manifested as required.
3. Further to Condition B9.1 e. above, where Public Waste is received from a Depot the Owner shall record the following minimal information:
 - a. generator information, including the following:
 - i. the waste generator's name, address, city and telephone number;
 - ii. the quantity (by weight or volume) and type of waste collected;

- iii. the date and time;
 - iv. the Generator certification information, which includes the printed name of the generator, the generators signature and date of pick-up;
 - b. carrier certification information, which includes the signature of the vehicle driver, date and time of pick up.
4. A Depot that is operating in accordance with the conditions of this Approval shall not require further approval under Part V of the EPA, and is exempt from the generator registration and manifesting requirements of Reg. 347, provided:
- a. the Depot enters into a valid agreement with the Owner, designates a contact person at the Depot responsible for monitoring the program, and complies with the terms and conditions of the agreement;
 - b. the employees of the Depot are trained in the terms and conditions of the agreement, and in the proper handling and disposal of the Public Waste;
 - c. Public Waste received at the Depot is stored in a location where access is controlled, restricted to trained employees only, and otherwise kept from contact with any product intended for human consumption;
 - d. no processing or treatment of Public Waste is conducted at the Depot;
 - e. Public Waste is removed from the Depot only by the Owner; and
 - f. a complete copy of this Approval, and the agreement between the pharmacy and the Owner, is located at the Depot.

10. Site Security

- 1. The Site shall be operated and maintained in a secure manner, such that unauthorized persons cannot enter the Site.

11. Site Inspections

- 1. The Owner shall comply with the following:
 - a. An inspection of the entire Site and all equipment on the Site shall be conducted each day the Site is in operation to ensure that: the Site is secure; that the operation of the Site is not causing any nuisances; that the operation of the Site is not causing any adverse effects on the environment and that the Site is being operated in compliance with this

Approval. Any deficiencies discovered as a result of the inspection shall be remedied immediately, including temporarily ceasing operations at the Site if needed.

- b. A record of the inspections shall be kept in the daily log book that includes the following information:
 - i. the name and signature of person that conducted the inspection;
 - ii. the date and time of the inspection;
 - iii. a list of any deficiencies discovered;
 - iv. any recommendations for remedial action; and
 - v. the date, time and description of actions taken.

12. Staff Training

1. A training plan shall be developed and maintained for all employees that operate the Site. The training plan shall include, as a minimum, the requirements for Trained personnel set out in the definitions section of this Approval.
2. Only Trained personnel may operate the Site or carry out any activity required under this Approval.

13. Complaint Procedure

1. If at any time, the Owner receives complaints regarding the operation of the Site, the Owner shall respond to these complaints according to the following procedure:
 - a. Record and number each complaint, either electronically or in a separate log book, and shall include the following information:
 - i. the nature of the complaint;
 - ii. if complaint is odour or nuisance related, the weather conditions and wind direction at the time of the complaint;
 - iii. the name, address and the telephone number of the complainant (if provided); and
 - iv. the time and date of the complaint.
 - b. the Owner, upon notification of the complaint, shall initiate appropriate steps to determine all possible causes of the complaint, proceed to take

the necessary actions to eliminate the cause of the complaint and forward a formal reply to the complainant; and

- c. the Owner shall complete and retain on-site a report written within one (1) week of the complaint date, listing the actions taken to resolve the complaint and any recommendations for remedial measures, and managerial or operational changes to reasonably avoid the recurrence of similar incidents.

14. Emergency Response Plan

1. The Emergency Response Plan shall be kept up to date, and a copy shall be retained in a central location on the Site and shall be accessible to all staff at all times. Substantial changes to the Emergency Response Plan shall be submitted to the Director for approval prior to implementation.
2. A copy of the Emergency Response Plan shall be submitted to the District Manager, the local Municipality and the Fire Department.
3. The equipment, materials and personnel requirements outlined in the Emergency Response Plan shall be immediately available on the Site at all times. The equipment shall be kept in a good state of repair and in a fully operational condition.
4. All staff that operate the Site shall be fully trained in the use of the contingency and emergency response plan, and in the procedures to be employed in the event of an emergency.
5. The Owner shall immediately take all measures necessary to contain and clean up any spill or leak which may result from the operation of this Site and immediately implement the emergency response plan if required.

15. Signage

1. A sign shall be posted and maintained at the main entrance/exit to the Site displaying in a manner that is clear and legible up and contain the following information:
 - a. the name of the Site and Owner;
 - b. the number of this Approval;
 - c. the name of the Operator;
 - d. the normal hours of operation;
 - e. the allowable and prohibited waste types;

- f. a telephone number to which complaints may be directed;
- g. a twenty-four (24) hour emergency telephone number (if different from above);
- h. a warning against dumping outside the Site

16. Labelling

- 1. All waste storage containers at the Site, shall have a label or sign with the following information: volume, waste classes, waste characteristic (such as WHMIS and TDGA classification when applicable). The label or sign shall be clearly visible for inspection and record keeping.

17. Storage of Incompatible Waste

- 1. Incompatible wastes and materials shall be kept segregated at all times.

18. Daily Log

- 1. A daily log shall be maintained in written format and shall include the following information:
 - a. date;
 - b. types (class and primary characteristic), quantities and source of waste received, including the name and address of the generator, or the information required under Condition B9.3 above if the waste is Public Waste;
 - c. quantity of unprocessed, processed and residual waste on the Site on a daily basis;
 - d. quantities and destination of each type of waste shipped from the Site, including the name, address and Environmental Compliance Approval number of all receiving sites;
 - e. a record of daily inspections required by this Approval; a record of any spills or process upsets at the Site, the nature of the spill or process upset and the action taken for the clean up or correction of the spill, the time and date of the spill or process upset, and for spills, the time that the Ministry and other persons were notified of the spill in fulfilment of the reporting requirements in the EPA;
 - f. a record of any waste refusals which shall include; amounts, reasons for

- refusal and actions taken;
- g. and the signature of the Trained Personnel conducting the inspection and completing the report;
- h. details on all needle stick injuries which occur during the operation of the Site, and all actions taken in response to the injury;
- i. the result of all commission testing and verification testing carried out.

19. Stormwater Management

1. The Owner shall ensure that contact between stormwater and received waste, processed waste and residual waste is kept to a minimum.
2. The Owner shall manage all discharges from this Site, including sanitary and stormwater runoff, in accordance with appropriate municipal, provincial and/or federal legislation, regulation and by-laws.
3. The Owner shall ensure that all treated wastewater discharged to the municipal sanitary sewer from the Site complies with the municipal By-laws and any applicable sewer discharge permit conditions. The Owner shall obtain and maintain any required sewer discharge permits from the municipality prior to commencing discharge of treated wastewater to the sanitary sewer.

20. Nuisance Control

1. The Owner shall operate and maintain the Site such that the vermin, vectors, dust, litter, odour, noise and traffic do not create a nuisance.
2. If at any time vectors or vermin become a nuisance, the Owner shall hire a qualified, licensed pest control professional to design and implement a pest control plan for the Site. The pest control plan shall then remain in place until the Site has been closed and this Approval has been revoked.
3. Litter from the Site shall be picked up on a daily basis and along Lake Avenue Road North adjacent to the Site as required
4. If at any time litter becomes a nuisance, the Owner shall develop a litter control plan, satisfactory to the District Manager, which shall detail all practical steps that the Owner shall implement to control litter up to and including enclosing the outdoor loading areas.
5. The Owner shall pave (with asphalt, concrete or equivalent) the unpaved portions of the Site and the routes used by waste vehicles to access the Site.
6. The Owner shall ensure that there is no queuing or parking of trucks that are

- waiting to enter this Site on any roadway that is not a distinct part of this Site.
7. The Owner shall instruct all truck traffic exiting the Site to exit northbound on to Lake Avenue Road (i.e. no left hand turns).
 8. The Owner shall ensure that vehicles leaving this Site do not drag dirt and/or other material that may become a contaminant or a nuisance onto public roads.

21. Closure Plan

1. A Closure Plan shall be submitted to the Director for approval a minimum four (4) months prior to the planned closure of the Site with a copy to the District Manager. The Closure Plan must include, at a minimum, a description of the work that will be done to facilitate closure of the Site and a schedule for completion of that work.
2. During closure, the Site shall be closed in accordance with the approved Closure Plan.
3. Within 10 days after closure of the Site, the Owner shall notify the Director, in writing, that the Site is closed and that the approved Closure Plan has been implemented.

22. Annual Report

1. By March 31, 2027, and by March 31 on an annual basis thereafter, a written report shall be prepared for the previous calendar year ("Annual Report") and retained on Site for a minimum of two (2) years. The report shall include, at a minimum, the following information:
 - a. a detailed monthly summary of the type and quantity of all incoming and outgoing wastes and the destination of all outgoing wastes;
 - b. any environmental and operational problems, that could negatively impact the environment, encountered during the operation of the Site and during the facility inspections and any mitigative actions taken;
 - c. any changes to the Emergency Response Plan, the Design and Operations Report and the Closure Plan that have been approved by the Director since the last Annual Report.
 - d. any recommendations to minimize environmental impacts from the operation of the Site and to improve Site operations and monitoring programs in this regard.

23. Design and Operations Report

1. The Owner shall maintain an up-to-date Design and Operations Report on-site at all times. This report shall be reflective of the conditions of this Approval, and shall include the following information as a minimum:
 - a. a high-level description of the operation;
 - b. site map(s) showing the geographic location of the facility and details of the surrounding areas;
 - c. site plans showing the property, the exterior of the building and the interior of the building, with labels describing all boundaries, security measures, constructed surfaces, buildings, waste handling and storage locations, waste management equipment, spill containment areas, drains and other details relating to the operation of the Site;
 - d. the hours of operation for the Site;
 - e. a description of all wastes that may be received at and shipped from the Site
 - f. a detailed description of all waste receiving, handling, processing and storage procedures that may be carried out at the Site, including waste screening and testing procedures, waste refusal procedures, waste sorting procedures, waste bulking procedures, Sharps Waste handling procedures, fluorescent bulb crushing procedures, waste storage procedures, waste shipping procedures, record keeping procedures and any other procedures relating to the management of waste at the Site;
 - g. details of spill containment at the Site, including a description of all spill containment procedures and infrastructure employed at the Site and calculations demonstrating compliance with Ministry publication "Guidelines for Environmental Protection Measures at Chemical and Waste Storage Facilities" dated May 2007;
 - h. a description of all emergency response and spill response procedures employed at the Site;
 - i. details of staff training;
 - j. a description of all site security procedures and infrastructure employed at the Site;
 - k. details of site inspections carried out at the Site;
 - l. details of nuisance abatement and complaint response procedures employed at the Site; and
 - m. drawings, diagrams and photographs that support the information

required above where available.

REASONS

The reasons for the imposition of these terms and conditions are as follows:

1. The reason for the definitions section is to simplify the wording of the subsequent conditions and define the specific meaning of terms as used in this Approval.
2. The reason for Conditions A1, A3, A4, A5, and A8 is to clarify the legal rights and responsibilities of the Owner and Operator.
3. The reason for Condition A2 is to ensure that the Site is operated in accordance with the application and supporting documentation submitted by the Owner, and not in a manner which the Director has not been asked to consider.
4. The reasons for Condition A6.1 is to ensure that the Site is operated under the corporate name which appears on the application form submitted for this approval and to ensure that the Director is informed of any changes.
5. The reasons for Condition A6.2 is to restrict potential transfer or encumbrance of the Site without the approval of the Director and to ensure that any transfer of encumbrance can be made only on the basis that it will not endanger compliance with this Approval.
6. The reason for Condition A7 is to ensure that appropriate Ministry staff have ready access to the Site for inspection of facilities, equipment, practices and operations required by the conditions in this Approval. This condition is supplementary to the powers of entry afforded a Provincial Officer pursuant to the EPA and OWRA.
7. The reason for Condition A9 is to ensure that sufficient funds are available to the Ministry to clean up the Site in the event that the Owner is unable or unwilling to do so.
8. The reason for Conditions A1.3, B6, B4.3, B4.4, B8.3, B8.4, B.10, B14.5, B16, B17, B19 and B20 is to ensure that the Site is operated in a manner which does not result in a nuisance or a hazard to the health and safety of the environment or people. For Condition B20.5, any surfacing acceptable to the City of Hamilton will be deemed as equivalent to paving with asphalt or concrete. Condition B20.7 was added to restrict waste trucks and transport vehicles from making left hand turns when exiting this Site. The combination of the rail over pass and road curve just north of the Site restricts the view of vehicles exiting the Site as well as vehicles travelling southbound on Lake Avenue Road North. The restriction has been put in place to minimize the chance of a vehicular collision.
9. The reason for Condition B1 is to indicate the normal hours of operation for the Site.
10. The reason for Condition B5 is to ensure that all wastes are properly classified to ensure

that they are managed and processed in accordance with Reg. 347, R.R.O. 1990 and in a manner that protects the health and safety of people and the public.

11. The reasons for Conditions B2, B3, B4.1 and B4.2 are to specify the approved service area from which waste may be accepted at the Site, the types of waste that may be accepted at the Site, the amounts of waste that may be stored at the Site and the maximum rate at which the Site may receive waste based on the Owner's application and supporting documentation.
12. The reason for Conditions B7, B8.1, B8.2 and B8.5 is to ensure that Biomedical Waste is managed in accordance with Guideline C-4, and in manner which does not result in a nuisance or a hazard to the health and safety of the public or the environment.
13. The reason for Condition B9 is to allow the receipt of Public Waste at Depots and the transfer of that waste to this Site for further management.
14. The reasons for Condition B10 is to ensure the controlled access and integrity of the Site by preventing unauthorized access when the Site is closed and no site attendant is on duty.
15. The reason for Condition B11 is to ensure that detailed records of Site inspections are recorded and maintained for inspection and information purposes.
16. The reason for Condition B12 is to ensure that the Site is operated by properly Trained personnel in a manner which does not result in a hazard or nuisance to the natural environment or any person.
17. The reason for Condition B13 is to ensure that any complaints regarding Site operations at the Site are responded to in a timely manner.
18. The reasons for Conditions B14.1, B14.2, B14.3 and B14.4 is to ensure that an Emergency Response Plan is developed and maintained at the Site and that staff are properly trained in the operation of the equipment used at the Site and emergency response procedures.
19. The reason for Condition B15 is to ensure that users of the Site are fully aware of important information and restrictions related to Site operations and access under this Approval.
20. The reasons for Condition B18 is to provide for the proper assessment of effectiveness and efficiency of site design and operation, their effect or relationship to any nuisance or environmental impacts, and the occurrence of any public complaints or concerns. Record keeping is necessary to determine compliance with this Approval, the EPA and its regulations.
21. The reason for Condition B21 is to ensure the Site is closed in an environmentally protective manner.
22. The reasons for Condition B22 are to ensure that regular review of site development, operations and monitoring data is documented and any possible improvements to site

design, operations or monitoring programs are identified. An annual report is an important tool used in reviewing site activities and for determining the effectiveness of site design.

23. The reason for Condition B23 is to ensure that a consolidated Design and Operations report for the Site is prepared that reflects current operations in a clear and concise manner.

APPEAL PROVISIONS

In accordance with Section 139 of the *Environmental Protection Act*, you may by written notice served upon me and the Ontario Land Tribunal, within 15 days after the service of this notice, require a hearing by the Tribunal. You must also provide notice to, the Minister of the Environment, Conservation and Parks in accordance with Section 47 of the *Environmental Bill of Rights, 1993* who will place notice of your appeal on the Environmental Registry. Section 142 of the *Environmental Protection Act* provides that the notice requiring the hearing ("the Notice") shall state:

1. The portions of the environmental compliance approval or each term or condition in the environmental compliance approval in respect of which the hearing is required, and;
2. The grounds on which you intend to rely at the hearing in relation to each portion appealed.

Pursuant to subsection 139(3) of the *Environmental Protection Act*, a hearing may not be required with respect to any terms and conditions in this environmental compliance approval, if the terms and conditions are substantially the same as those contained in an approval that is amended or revoked by this environmental compliance approval.

The Notice should also include:

1. The name of the appellant;
2. The address of the appellant;
3. The environmental compliance approval number;
4. The date of the environmental compliance approval;
5. The name of the Director, and;
6. The municipality or municipalities within which the project is to be engaged in.

And the Notice should be signed and dated by the appellant.

This Notice must be served upon:

Registrar*
Ontario Land Tribunal
655 Bay Street, Suite 1500
Toronto, Ontario
M5G 1E5
OLT.Registrar@ontario.ca

and

The Minister of
the Environment,
Conservation and
Parks
777 Bay Street,
5th Floor

and

The Director appointed for
the purposes of Part II.1 of
the *Environmental Protection
Act*
Ministry of the Environment,
Conservation and Parks

Toronto, Ontario
M7A 2J3

135 St. Clair Avenue West, 1st
Floor
Toronto, Ontario
M4V 1P5

*** Further information on the Ontario Land Tribunal's requirements for an appeal can be obtained directly from the Tribunal at: Tel: (416) 212-6349 or 1 (866) 448-2248, or [Ontario Land Tribunal's](#)**

This instrument is subject to Section 38 of the *Environmental Bill of Rights, 1993*, that allows residents of Ontario to seek leave to appeal the decision on this instrument. Residents of Ontario may seek leave to appeal within 15 days from the date this decision is placed on the Environmental Registry. By accessing the Environmental Registry at [Environmental Registry of Ontario](#), you can determine when the leave to appeal period ends.

The above noted activity is approved under s.20.3 of Part II.1 of the *Environmental Protection Act*.

Dated at Toronto this 3rd day of April, 2026



Mohsen Keyvani

Director

appointed for the purposes of Part II.1 of the *Environmental Protection Act*

c: Robert Jacome, GREENFLOW ENVIRONMENTAL SERVICES INC.

The following schedules are a part of this environmental compliance approval:

SCHEDULE 1

1. Application for an Environmental Compliance Approval dated September 10, 2025 signed by Robert Jacome, GREENFLOW ENVIRONMENTAL SERVICES INC.
2. Response to Ministry's Information Request prepared by Robert Jacome, GREENFLOW ENVIRONMENTAL SERVICES INC. dated January 30, February 27, March 10 and March 13, 2026.